

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

KAREN KOONTZ	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2000-074
	)	
AMERICA'S TELE-NETWORK	)	
	)	
DEFENDANT	)	

O R D E R

On January 27, 2000, Karen Koontz ("Complainant") filed a formal complaint alleging that America's Tele-Network ("ATN") improperly switched her long-distance service without her proper authorization in violation of KRS 278.535. ATN requested an extension of 45 days in which to answer the Commission's Order to Satisfy or Answer. The Commission granted ATN's motion for an extension of time.

On April 18, 2000, ATN notified the Commission that it had reached a settlement with Complainant. In its answer, ATN denied any liability, but claimed that the Complainant was satisfied with the terms of the agreement. To date, Complainant has filed no response to ATN's answer claiming settlement.

The Commission, having reviewed the record and having been otherwise sufficiently advised, HEREBY ORDERS that Complainant must respond within 30 days of the receipt of this Order if she is not satisfied by the settlement agreement. If, at the

end of the 30-day period, Complainant has not responded, the complaint will be dismissed as satisfied and this case will be removed from the Commission's docket.

Done at Frankfort, Kentucky, this 18<sup>th</sup> day of July, 2000.

By the Commission

ATTEST:

  
Executive Director